Premier Logos NZ Limited – Terms of Trade

1. Application of Terms

These Terms of Trade apply to all goods and services supplied by Premier Logos NZ Limited ("Premier Logos") to the Customer. By accepting a quote, placing an order, or receiving goods or services, the Customer agrees to these terms.

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2. Quotes and Orders

Quotes are valid for 14 days unless stated otherwise.
Orders are confirmed once accepted in writing or by email.
Any changes to an order after approval may incur additional charges and extend delivery time.

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3. Artwork Approval & Responsibility

Customers must approve all artwork proofs prior to production.
Premier Logos is not responsible for errors in approved artwork.
Stitch counts, print sizes, and positioning are based on approved artwork.

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4. Pricing

All prices are exclusive of GST unless stated.
Pricing is based on quantities quoted. Changes in quantity may change unit price.
Additional costs may apply for complex artwork, excessive stitch counts, colour changes, or garment issues.

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5. Garments Supplied by Customer

Where customers supply garments:
Premier Logos accepts no responsibility for damage during embroidery or printing.
No allowance is made for spoilage unless agreed in writing.
Customers must supply extra garments (minimum 3% overrun).

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6. Production Timeframes

Production timeframes commence after artwork approval and receipt of garments (if applicable).
Premier Logos is not liable for delays caused by suppliers, freight, or events outside its control.

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7. Payment Terms

Standard terms are **100% payment** prior to dispatch, unless a trade account is approved.
Approved trade accounts are strictly **7 days from invoice date, unless otherwise agreed in writing**.
Premier Logos may suspend supply for overdue accounts.

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8. Late Payment Interest

Overdue accounts incur interest at **2% per month (24% per annum)** calculated daily from the due date until payment.
The Customer is liable for all debt recovery and legal costs.

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9. Ownership of Goods

Ownership of goods remains with Premier Logos until full payment is received.
Premier Logos may recover goods if payment is not made.

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10. Claims and Returns

Any claims must be made within **7 days** of receiving goods.
No returns are accepted without prior approval.
Minor variations in colour, size, or positioning are not considered defects.

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11. Intellectual Property
Customers warrant they have the right to use any logos or designs supplied.
Customers indemnify Premier Logos against any intellectual property claims.

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12. Confidentiality
Premier Logos will keep all customer artwork and information confidential and use it only for the purpose of completing the order.

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13. Limitation of Liability
Premier Logos' liability is limited to the value of the goods or services supplied.
Premier Logos is not liable for indirect or consequential loss.

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14. Cancellations
Orders cancelled after production has commenced will be charged for work completed and materials purchased.

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15. Delivery and Risk
Risk in the goods passes to the customer upon **dispatch from our premises or collection by the customer or courier**.

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16. Digitising and Embroidery Files
All digitised embroidery files created by Premier Logos NZ Limited remain the **property of Premier Logos NZ Limited**, unless otherwise agreed in writing.

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17. Force Majeure
Premier Logos is not liable for failure to perform due to events beyond its control.

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18. Governing Law
These terms are governed by the laws of New Zealand.